



Small Stars - COVID-19 Procedures

Every school holiday at Small Stars Holiday Camps we make safeguarding the health and wellbeing of your children our highest priority. We are therefore closely monitoring the developing situation surrounding the spread of COVID-19 (Coronavirus) and all the latest guidance and updates set by the government.

Small Stars Holiday Camps have always had robust health and hygiene policies and procedures. Acting on the guidance of Public Health England (PHE) and the National Health Service (NHS), we will be putting in place a number of further measures to ensure the best possible protection and reassurance for you, your children and our coaches.

What are we putting in place?

- **Sports Bubbles** – children will be assigned a sports bubble with no more than the recommended 15 children to the one lead sports coach.
- **Handwashing** – we have always, and will continue to recognise, the importance of handwashing at Small Stars Holiday Camps. We will ensure hand washing on arrival, at regular intervals throughout the day and before the children leave at the end of their day. This includes making sure children are using soap and water for the minimum 20 seconds as recommended by PHE.
- **Catch It, Bin It, Kill It** - we are firmly committed to the practice of the NHS and PHE campaign of Catch it. Bin it. Kill it. Coaches will be trained on this and children will be briefed daily on the importance of maintaining the procedure throughout their days at holiday camp.
- **Sports Equipment** – sports equipment will not be shared between groups, unless it has been thoroughly cleaned. All equipment will be cleaned after each session.
- **Outside Activities** – all activities will take place outside as much as is possible and weather permitting (please dress children with this in mind and according to the weather, including sun cream and hats)
- **Sports Kit** – it would be helpful if children came in a clean sports kit for every day attended.
- **Cleaning** – areas used by Holiday Camp will be thoroughly cleaned after each session. Frequently touched surfaces such as handles, gates, taps will be cleaned at regular intervals during the day.

What can you do to help?

We are committed to safeguarding children using these best practices and we expect parents and carers to keep to these as well.

We ask parents and carers to follow social distancing rules at drop off and pick up times.

Parents and carers must not bring any child displaying any of the three main COVID-19 symptoms (high temperature - 37.8° or more AND/OR a new continuous cough AND/OR a loss/change in their normal sense of taste or smell) onto site and must follow the latest government guidance for keeping your children at home and seeking advice from 119 about booking a test. In reference to the latest government guidance, please also follow the guidelines on keeping your children at home if someone in your household or another close contact is displaying these symptoms or has a confirmed positive test for COVID-19. A minimum of 10 days self-isolation is required.

If any child displays these symptoms whilst at holiday camp, the emergency contact will be telephoned, the child will need to be collected immediately and the above government guidelines followed.

We also require anyone who has recently travelled abroad to follow government guidelines which may be in place or put in place in regards to required self-isolation.

If you do choose to book now, we would like you to do so with full confidence. Please rest assured that if your chosen Holiday Camp is unable to open, or for reasons beyond our control, we are unable to offer you the sessions that you have booked, we will provide you with a credit note or refund**

We have been working hard to implement changes to our programme to allow us to operate safely within the current Public Health England parameters, whilst still ensuring the children in our care have as much FUN as possible.

**For bank transfer bookings a choice of refund or credit note will be offered. For payments made by childcare voucher or tax free childcare, only a credit note will be offered. Credit notes are valid for 12 months from the date of issue.